



General Conference Frequently Asked Questions

Q. Is this a HOP (Human and Organizational Performance) conference?

A. The CHOLearning Conference, while similar in subject matter to HOP, does not limit areas of study or expertise to any given scientific area of research or prescribed methods of operational approaches. Our discussions aim to build on the fundamentals associated with Human and Organizational Performance, Root Cause Analysis, Trending and much more, with exploration on new social and neuroscientific research allowing our community members to evaluate old problems through a new lens.

Q. Is this a conference primarily for Safety professionals in the power generation space?

A. No. Throughout the last 30 years our Community has grown beyond the bounds of our foundations in the safety segment to include all individuals looking to be proactive in their management of business operations and the processes & systems their people work within.

Q. What is the refund policy?

A. On or before 3/15/2024 - Full refund less Eventbrite's non-refundable Service and Processing fees. On or after 3/16/2024 - no refund, the ticket can be changed to a virtual ticket or transferred to another person.

Q. How do I get the group discount if my team members need to do their own payment?

A. Email the names and contact information to Mary Webb, Board Treasurer at info@cholearning.org.

Q. I am doing more than one presentation; can I use more than one ticket discount?

A. Only one discount can be applied to each ticket.

Q. I am bringing a guest, can I purchase meals for them so we can eat together?

A. Yes. There is a Guest Meal Package that covers breakfast and lunch with the conference group at the Mountain View Restaurant, for the 3-Day conference (Tuesday through Thursday).

Q. I purchased a Sponsor ticket, does that allow me entrance to the presentations?

A. No. The Sponsor ticket does not include any of the presentations or workshops. See our Sponsorship Package Informational Sheet for complete details.





Q. Does the Sponsor Package Include a vendor table?

A. Yes. You will need to request space as space is limited. All 3-Day ticket sales also include the option for a table. Sponsors will receive preferential placement.

Q. Do I still get the early bird discount if I purchase a group ticket?

A. Yes. The group ticket qualifies for early bird pricing. The total early bird/group rate discount is \$150 off.

Q. Who is CHOLearning?

A. CHOLearning stands for The Community of Human and Organizational Learning, formerly The HPRCT (Human Performance, Root Cause & Trending) Association. The Community aims to address persistent organizational problems and situations in a new way, through the study and application of the advancements in the social, organizational and neurosciences.

The organization is often referred to as CHOLearning (Khō-Learning) or simply as The Community.

Q. Are hotel rooms included in the registration costs?

A. No, hotel reservations are separate from event registration. We have negotiated a wonderful room rate for our hotel attendees. [Click here](#) for more information on how to book your room(s).

Q. Will there be vendors and recruiters in attendance?

A. Yes, our annual conference attracts industry specific vendors and consultants in the realms of Human Performance Improvement, Root Cause Analysis and much more!

Q. Are college students welcome to attend?

A. Yes! The learning conference attracts academics, government agency attendees and business practitioners. Our networking events are a great way to get a leg up in your career in operational excellence.

